



NOTICE OF TRANSFER OF TELEPHONE SERVICE

RE: «btn»

March 23, 2004

«NAME1»
«ADDRESS1» «ADDRESS2»
«city_state» «zip»

Dear «NAME1»:

Until recently, Robert's Communication, Inc ("Robert's") had been providing your local telephone service (dial tone) over the resold facilities of SBC Southwest (SBC). As you may be aware, Robert's is no longer able to provide your local telephone service.

But for the terms of the agreement governing Robert's service to you, once Robert's account with SBC was disconnected, your **local telephone service** would have been disconnected, too. To prevent your service from being disconnected without notice to you, SBC began providing **local telephone service** to you on March 23, 2005 for a limited transition period. You can continue receiving this service through April 25, 2005, which is the last day of this limited transition period. The amount you will be charged will be detailed in your first SBC bill.

Important: You have a choice in selecting the **local telephone service** provider you want to provide service to you. To continue to receive service after April 25, 2005, you must arrange for service with one of the local telephone providers in your area. You must contact the local telephone service provider you prefer to arrange for service before. Contact numbers for the local telephone providers in your area are available in your local telephone directory. You must make arrangements with a provider to actually begin providing you service *before* April 25, 2005 to avoid interruption of your service.

Should you wish to continue receiving SBC service after April 25, 2005, please call our business office. The telephone number for the SBC business office in your area is available in your SBC White Pages directory.

If within one week prior to the date of this letter, your **local telephone service** was disconnected or you changed your local telephone service provider, please disregard this letter. **If you have any questions regarding this letter please call 1-800-667-1086**

Sincerely,

April Mullins
Manager SBC Southwest